



# Frequently Asked Questions

## When will the virtual Faraday Discussion take place?

The meeting will take place virtually from 23 to 25 November 2020. A programme with more detailed timings is available to download from the website. Timings may vary to allow for participation in different time zones.

## What is the registration fee for the virtual Faraday Discussion?

The fees for the virtual Faraday Discussion, which have been reduced as an introductory offer to our virtual series, are as follows (exclusive of VAT):

Delegate type	Standard fee
RSC member	£37.50
Non-member	£45.83
RSC student member	£8.33
Student non-member	£16.67

## Why is the virtual Faraday Discussion not free?

Although many of the costs of the physical meeting (e.g. venue and catering) no longer apply, costs associated with the collation of abstracts and papers, the organisation of the meeting, and staff time in addition to software licenses and technical support remain. However, we are offering the virtual meeting at an introductory reduced fee.

## What equipment will I need to participate in the virtual Faraday Discussion?

The virtual event platform can be accessed using computers / tablets / smartphones with a stable internet connection and integrated speaker, microphone and webcam. For Speakers, and anyone sharing a presentation during the event, please use a computer or a laptop to join the event rather than an iPad, tablet or smartphone. Delegates may find that using headphones improves the audio quality and that using a webcam, while this is not essential, enhances their experience by allowing face-to-face interaction.

Smartphone users can also participate in the meeting using the dedicated app. Search the App Store or Google Play for InEvent App. Login details to access the app and the event will be provided prior to the meeting.

## What are the minimum internet requirements?

The minimum internet requirements for participating in this virtual Faraday Discussion can be found on the virtual event platform website at <https://inevent.com/en/requirements.php>

## What preparation do I need to do in advance?

**The online platform is compatible with the most common internet browsers, but does work best in Chrome.** You may wish to consider installing more than one internet browser on your computer or device so that you have the option of using the browser that gives the best quality. You will not be able to access the event platform using Internet Explorer.

We recommend that you test your audio (speaker and microphone, and headphones if applicable) and video (webcam) before the meeting. It should be possible to test your microphone and speaker connection via the settings option on your computer or device. To further test your speaker, microphone and bandwidth connection, we recommend using the InEvent Virtual Lobby testing tool here: <https://inevent.com/en/test-your-connection.php>

**Please note that if you are joining from a work location, your company IT security may block access to the sessions.** If you intend to join the event from work, it is strongly recommend that you use the InEvent Virtual Lobby testing tool to test your connection at work prior to the event starting: <https://inevent.com/en/test-your-connection.php>

If the test does not complete then it is likely your company firewall is blocking access and we recommend you speak to your company IT department. Firewall settings used by InEvent Virtual Lobby can be found here: <https://drive.google.com/file/d/1YHJq8eUAp44NjUvbSVOio4369MCFA4A8/view?usp=sharing>

## What can I do to ensure the best internet connection during the meeting?

There are several things we can recommend to give you the best connectivity during the event:

- Use a wired internet connection if possible.
- If you are using a wireless internet, we recommend you position yourself close to your router and place your router on a table or chair rather than the floor.
- Please ask those that you live with to refrain from downloading or streaming content during the event.
- Switch off Wi-Fi on devices you are not using for the event, such as tablets and smartphones.
- Some electrical devices, including those that work wirelessly, can affect you connection. Ensure that such devices are away from your router. These could include halogen lamps, dimmer switches, stereos and computer speakers, and baby monitors. Electrical devices such as TVs, computer monitors and microwave ovens can also affect your Wi-Fi if they are too close to your router.
- If you are using a VPN, this may affect your connection and could cause difficulty in entering a session or sharing your microphone and camera. We would recommend turning your VPN off during the event.
- If you are experiencing any difficulties while taking part in the discussion, try turning off your camera as using just your microphone will use less bandwidth. We recommend adding a profile photo to your account in the event.
- If you are taking part in the discussion, we recommend using a headset for the best quality sound.

## How will the virtual Faraday Discussion work?

In the same way as a physical Faraday Discussion, the virtual meeting will allow delegates to attend sessions, hear and watch talks, and participate in the discussion through live text chat and audio/video Q&A. PDFs of each preprint will be available on the RSC website and also on the virtual event platform for delegates to refer to during the meeting.

There will be a poster session and a session for flash poster presentations. Poster presenters will be able to make full use of a state-of-the-art poster platform for an enhanced multimedia poster experience.

We understand the importance of networking outside of the scientific sessions. The virtual event platform provides the opportunity for delegates to interact by joining online networking rooms or having direct one-to-one chats. These can be public or private. Time will be scheduled in the programme for this purpose. The event app can also be used for networking.

### **How will I participate as a speaker?**

The normal Faraday Discussion format will be followed such that speakers will present for five minutes followed by approximately 20 minutes for discussion, questions and comments. Speakers will be able to present their work using all the audio/video features of the virtual event platform. They will be able to screen share PPT, text, video, image and audio files while presenting via webcam, and also make these files available to other delegates via the platform.

Speakers will be able to receive questions from delegates and respond using the live text chat and audio/video Q&A. This process will be managed by the session chair.

Speakers will have the opportunity to join a demonstration of the virtual event platform to familiarise themselves with it in advance of the meeting.

### **How will I participate as a poster presenter?**

Poster presenters will be able to make full use of a state-of-the-art poster platform for an enhanced multimedia poster experience.

During the poster session, the delegates will be able to interact with the poster presenters using the networking functions in the virtual event lobby. Outside of the poster session, delegates will be able to send messages / questions to the poster presenters via email.

### **How will I participate as a delegate?**

Delegates will be able to ask questions and participate in the discussion using the live text chat and audio/video Q&A. Delegates will also be able to share files with other delegates via the platform. The Q&A process will be managed by the session chair.

During the poster session, delegates will be able to interact with the poster presenters via text chat. Outside of the poster session, delegates will still be able to view the posters and send messages / questions to the poster presenters.

Networking will be available to delegates in the form of virtual networking rooms or direct one-to-one chats. Time will be scheduled in the programme for this purpose.

### **What happens if I can't attend the virtual Faraday Discussion live?**

Recordings of sessions will be available to view on the event platform shortly after the live session finishes. Delegates who have missed the live session will be able to email any questions on the journal papers to [faraday@rsc.org](mailto:faraday@rsc.org)

### **Will the sessions be recorded for post-conference viewing?**

The sessions will be recorded and along with the posters will be available to delegates for post-conference viewing for up to 30 days after the event.

### **Can I submit an abstract?**

Oral and poster abstract submission are now closed.

### **Can I participate in the virtual meeting as a sponsor or exhibitor?**

It is possible to participate in the virtual meeting as a sponsor or exhibitor. Please contact our sales team at [solutions@rsc.org](mailto:solutions@rsc.org) to discuss the opportunities available.