



# SUPPORTING PHARMACY MANAGERS IN THE FUTURE

A joint event of the Institute of Pharmacy Management and the Royal  
Pharmaceutical Society of Great Britain

Tuesday 5 May 2009 at the  
Royal Pharmaceutical Society of Great Britain, London



Royal  
Pharmaceutical  
Society  
of Great Britain



## OBJECTIVES

IPM was established in 1964 to support pharmacy managers. In 1997 the WHO recognised that pharmacists have seven star skills; three of which are as leaders, decision makers and managers. IPM suggested that developing pharmacy managerial standards and qualifications, providing education, training and CPD support to meet recently introduced RPSGB competencies for managers will be an important new function.

It proposed that there was a new opportunity for the new body to add value, to attract and retain members and help employers by providing services and support for managers. The Clarke Report supported this idea in Recommendation XXVI.

The Transcom Prospectus subsequently listed Management as a Membership Service for the new body under the heading of Professional Development and Education, but there are also implications for networking and professional support. In Transcom discussions a number of organisations gave support to the idea of this service.

This joint event has been organised to give those interested a chance to create what could be an influential part of the new professional structure.



The conference aims to:

- Provide a forum for interested parties to consider potential contributions and ideas for delivery.
- Determine what management support members of the new Professional body require.
- Consider how this might be provided.
- Determine how this might best fit into the new organisational structure.

## WHO SHOULD ATTEND

All those interested in guiding the establishment of managerial support services for members of the new Professional Body.

## VENUE

The Royal Pharmaceutical Society is conveniently located in central London with easy access from Waterloo, Vauxhall and Victoria rail and tube stations.

## PROGRAMME

Conference Chair: Nick Wood, President of the IPM and Jeremy Holmes, Chief Executive and Registrar of the RPSGB

<b>09.30</b>	Registration and coffee
<b>09.55</b>	Welcome by the Chair Nick Wood, President, IPM
<b>10.05</b>	Overview Steve Churton, President, RPSGB
<b>10.20</b>	Advanced practice and management Ian Simpson, Chief Executive, College of Pharmacy Practice
<b>10.35</b>	IPM ideas for the manager's future Howard McNulty, General Secretary, IPM
<b>10.50</b>	Discussion groups – Ideas for managers and prioritisation
<b>11.50</b>	Feedback from discussion groups by group leaders leading to consensus view

<b>12.35</b>	Lunch
<b>13.25</b>	Welcome by the Chair Jeremy Holmes, Chief Executive and Registrar, RPSGB
<b>13.30</b>	A professional management body for medicine Stuart Haines, Deputy Chief Executive, British Association of Medical Managers
<b>14.00</b>	Discussion groups – to consider the following questions: <ul style="list-style-type: none"><li>• Who might join?</li><li>• Worldwide, UK, GB national and local dimensions?</li><li>• How does management best sit in the new body – membership or affiliation?</li></ul>
<b>14.45</b>	Feedback from discussion groups by group leaders
<b>15.30</b>	Audience discussion – Moving forward Chairs: Jeremy Holmes, Chief Executive and Registrar, RPSGB and Nick Wood, President, IPM
<b>16.00</b>	Close of conference



## SUPPORTING PHARMACY MANAGERS IN THE FUTURE – TUESDAY 5 MAY 2009

### REGISTRATION FORM

Delegates will be registered upon receipt of the completed form and will liable to pay the fees.

**Payment must be made before the start of the conference.** Fees inclusive of lunch and refreshments.

**DELEGATES £35**

Title	Forename	Surname
Job Title		Post code
Company		Email
Address		Telephone
		Membership No.

☐ By giving us your details you are agreeing to be added to our electronic and postal mailing list and receive information on our events. Please note that your information will not be sold and will be handled in accordance with the Data Protection Act and the Society's Privacy Policy. Tick here if you do not wish to be added to the mailing list.

Dietary Requirements	Booking reference
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### METHOD OF PAYMENT

☐ Bank transfer (Sort Code 60 60 04 Account Number: 70378193. National Westminster Bank, 91 Westminster Bridge Road, London SE1 7ZB) Quoting ref MMS EVT IPM

☐ Debit/Credit card    ☐ Maestro    ☐ Mastercard    ☐ Visa    ☐ Amex

Card No.	Security No.	Issue No.
Card holder's name and address (if different from above)		Expiry
		Signed

ONE FORM PER PERSON PLEASE – PHOTOCOPIED FORMS ARE ACCEPTED

Please return this form with your payment to: Science Programme Admin Assistant,  
Royal Pharmaceutical Society of Great Britain, 1 Lambeth High Street, London SE1 7JN

Fax: 020 7572 2506 Email: [events@rpsgb.org](mailto:events@rpsgb.org) (Tel: 020 7572 2640)

**NB. IF YOU DO NOT RECEIVE A CONFIRMATION OF YOUR PLACE VIA EMAIL WITHIN 5 WORKING DAYS OF  
SUBMITTING YOUR REGISTRATION FORM PLEASE LET US KNOW**

### TERMS AND CONDITIONS

Should you find that you are not able to attend the event after booking a place, please advise us in writing as soon as possible. If a colleague is able to attend in your place and you notify us in writing, we are pleased to accept the substitution at no charge. In the event that it is necessary to cancel a registration, please notify us in writing. A processing fee is payable. For cancellations, the following refunds will apply: Over 14 days: 90% of the fee; less than 14 but over 3 working days: 50% of the fee; three or less working days: nil. The time of notification is taken at the date of receipt of fax or letter. Substitution is permitted at any time if notified in writing. The RPSGB reserves the right to amend the programme. In the unlikely event of cancellation of the event, delegates will receive a full refund of fees but the RPSGB cannot be held liable for other expenses incurred by delegates.